





2020 Certified Club Managers (CCM)	3
2020 Honor Society Inductees	4
2020 Certified Club Executives (CCE)	5
Master Club Managers (MCM)	6
2020 New Member Recruitment Contest	7
CMAA Chapter of the Year	8
Idea Fair	9

The 2020 Idea Fair for Chapters \dots 11
In Memoriam12
Membership Awards13
25 Year Club17
2020 Club Executive of the Year18
2021 Fellows19
Scholarships20
Student Award and Chapter Recognitions24

Student Chapter of the Year Award	25
2020 CMAA Officers and Directors	26
The 2020 Club Foundation Board of Governors	27
At-Conference Committee Chairmen	28
CMAA National Headquarters Team	29























CCM 2020 Certified Club Managers (CCM)

Canadian Society of **Club Managers**

Lisa Brown, CCM Dan Campbell, CCM Rick Cooke, CCM Jennifer Cox, CCM Martina Herling, CCM Chris Jennings, CCM Chris Pinto, CCM Joyel Singfield, CCM Shendal Yalchin, CCM

Club Managers **Association of** Europe

Rhys Beecher, CCM Francisco de Lancastre David, CCM Patrick Dean, CCM Ed Edwards, CCM Dean Nelson, CCM Francis O'Donnell, CCM Alex Woodward, CCM Yassen Yankov, CCM

Club Management Association of America

David Altemus, CCM, PGA Husam Atari, CCM Todd Austin, CCM Todd Blanton, CCM, CAM Kimberly Brady, CCM Daniel F. Brosnihan, III, CCM R. Douglas Brown, Jr., CCM Kelly Caro, CCM Jacob Cyr, CCM Ross R. dePencier, CCM Rodrigo Donascimento, CCM Christopher Gant, CCM John Hattab, CCM Debra Holcomb, CCM

Lisa M. Hutcherson, CCM Craig Jelinek, CCM Kipp Johnson, CCM Matthew A. Kurtas, CCM Hristo Lukov, CCM Michael J. Methot, CCM Thomas R. Miller, CCM Jeffrey T. Murray, CCM Andrew M. Orbison, CCM Michael Pacella, CCM Max J. Reed, CCM Jonathan D. Royall, CCM Ashly Ryan, CCM James G. Scott, CCM Jeffrey L. Tyrrell, CCM Milos Vasovic, CCM Edward Winiecki, CCM, PGA







2020 Honor Society Inductees

Club Management Association of America

Vincent S. Baker, CCM
Jay Bedsworth, CCM
Amit Chanda, CCM
Matthew G. Collins, CCM
Richard Cromwell, CCM, PGA
Kal A. Darres, CCM
Timothy H. Eldridge, CCM
Patrick A. Ferkany, CCM
William Fox, CCM
Ryan Granruth, CCM
Charlotte Hillery, CCM

Maria S. Jimenez, CCM
Scott Kloster, CCM
Matt Lambert, CCM
Steven W. Lawson, CCM
Herve Levy, CCM
Stephen LoGiudice, CCM
Bruno Macazaga, CCM, CAM
Eduardo N. Moreno, CCM
Meridith Picarelli-Khattar, CCM
lan S. Prichard, CCM
Christopher Reis, CCM

Markus Rentzing, CCM
Jeffrey S. Riegler, CCM, JD
Eric Rule, CCM
Jesse Smith, CCM
John Tieng, CCM
Miles W. Tucker, CCM
Craig Vigil, CCM
John L. Warnack, CCM
Kimberly Clark Warren, CCM
Christina Watson, CCM
Dirk Zander, CCM









2020 Certified Club Executives (CCE)

Club Management Association of America

Ryan Kenny, CCM, CCE

Nicholas Markel, CCM, CCE

Jesse K. Thorpe, CCM, CCE







Master Club Managers (MCM)

Mark Bado, MCM, CCE Joseph Basso, MCM James H. Brewer, MCM Dennis Conneally, MCM, CCE Carlos W. Cook Jr., MCM, CCE Dorothy Donovan, MCM * Laurice T. "Bud" Hall, MCM* Boris Gradina, MCM, CCE Edward Henderson, MCM* John Jordan, MCM Paul Kornfeind III, MCM Jerry McCoy, MCM

A. Graham McDeson, MCM Larry McKenzie, MCM, CCE Sandy McGaughey, MCM* MacDonald A. Niven, MCM, CCE Mitchell Platt, MCM, CCE Michael Robinson, MCM William A. Schulz, MCM Norman J. Spitzig, Jr., MCM Crystal M. Thomas, MCM Michael Wheeler, MCM, CCE "Mac" A. Winker, MCM *Indicates member is deceased.





Chapter Honors and Awards

2020 New Member Recruitment Contest

Small Chapters

First Place: Dogwood 300%

Second Place:

Alabama and Illini (tie)...... 200%

Third Place: Evergreen...... 160%









Medium Chapters

First Place: Virginias...... 164%

Second Place:

Upper Midwest...... 133%

Third Place:

St. Louis District

and Pittsburgh (tie) 100%









Large Chapters

First Place: Connecticut...... 131%

Second Place:

Greater Chicago 127%

Third Place:

New England 104%











CMaa Chapter of the Year

The Chapter of the Year award competition recognizes outstanding work, participation, and accomplishments by CMAA Chapters. The Chapter of the Year and the Award for **Excellence in Education** programs were combined in 2020 to create this new Chapter of the Year Award Program. First place Chapters in each size category will receive a \$3,000 education grant and second place Chapters will receive a \$2,000 education grant all funded by The Club Foundation.

Small Chapters

First Place: Nebraska



Medium Chapters

First Place: Wisconsin Badger

Second Place: Upper Midwest

Third Place: Pittsburgh







Large Chapters

First Place: New Jersey

Second Place: Carolinas

Third Place: Florida













Idea Fair

One of the hallmarks of CMAA members is their willingness to share their ideas, as leaders and club management professionals. Browse more than 260 club-tested ideas online at cmaa.org/ideafair.

Club Events

Amanda Sprenger, Country Club at Mirasol, Palm Beach Gardens, FL

Special Holiday Programs

Kelly Caro, CCM, Pittsburgh Field Club, Pittsburgh, PA

Youth Programs or Events

Ben Lorenzen, Champions Run, Omaha, NE

Staff Management

Anne Stryhn, CCM, Country Club of Virginia, Richmond, VA

Employee Incentives

Casey Newman, CCM, River Oaks Country Club, Houston, TX

Safety Programs and Risk Management

Holly Bilotti, Bay Head Yacht Club, Bay Head, NJ

Club Communications

Beverly Marler, CCM, Sedgefield Country Club, Greensboro, NC

Membership Development

Michael Nyerges, Baltimore Country Club, Baltimore, MD

Leadership Philosophies and Development

Holly Bilotti, Bay Head Yacht Club, Bay Head, NJ

Environmental Impact

Kyle Hillhouse, Fiddler's Elbow Country Club, Bedminster, NJ







Golf Operations

Quinn Moe, Charlotte Country Club, Charlotte, NC

Alternate Sports & Recreation

Ricky Potts, The Fountaingrove Club, Santa Rosa, CA

Fitness, Health, and Wellness

Brandon Johnson, Farmington Country Club, Charlottesville, VA

Food and Beverage Concepts

Alexandra Sarris, Congressional Country Club, Bethesda, MD

Cost-Saving Concepts

Ranae Frazier, CHAE, Legends Golf & Country Club, Fort Myers, FL

Time-Saving Concepts

Dana DiChiara, CCM, CCE, Idle Hour Country Club, Lexington, KY

Community Outreach

Amanda Sprenger, Country Club at Mirasol, Palm Beach Gardens, FL

Breakthrough Ideas

Thomas Preuml, CCM, CCE, Houston Racquet Club, Houston, TX

The Chairman's Award

Elisha Cicerone, CCM, Chevy Chase Club, Chevy Chase, MD, for her entry in the Food and Beverage Concepts Category.

The Show Stopper Award

Ashly Ryan,
Philadelphia Country Club,
Gladwyn, PA, for her entry
in the Special Holiday
Programs Category.

The Most Innovative Award

Ben Lorenzen, Champions Run, Omaha, NE, for his entry in the Special Holiday Programs Category.





The 2020 Idea Fair for Chapters

This program highlights the best ideas in chapter management, and is held annually at the Leadership/Legislative Conference.

Special Interest Groups/Member Communities Nebraska Chapter

Chapter CommunicationsConnecticut Chapter

EducationNew Jersey Chapter

Membership Engagement Virginias Chapter Community Outreach
Upper Midwest and
Wisconsin Badger Chapters

Student Chapter Engagement Florida Chapter

Breakthrough IdeasPittsburgh Chapter

Best in Show Georgia Chapter







CMAA

Frank Adlesh, Golden State Chapter
Steven Boggs, Golden State Chapter
Drew V. Bollard, Metropolitan Chapter
Joseph C. Brem, CCM, Greater Southwest Chapter
Andrew T. Campbell, CCM, Metropolitan Chapter
John Daskos, Metropolitan Chapter
Rory Doherty, New Jersey Chapter
Edward J. Drew, CCM, Connecticut Chapter
Curtis W. Evans, CCM, Tennessee Volunteer Chapter
Daniel J. Farrell, CCM, New York State Chapter

Wajdi Gabsi, Texas Lone Star Chapter
Eberhard "Hardy" Gatzke, CCM, n/a
Stanley Kaluzka, n/a
Gerald H. Marvel, CCM, Ohio Valley Chapter
Ernest M. Micelli, Golden State Chapter
Ralph T. Pecca, CCM, Philadelphia & Vicinity Chapter
Robert A. Shawn, CCM, National Capital Chapter
Stephanie Turner, Ohio Valley Chapter
William A. Warner, CCM, Connecticut Chapter

CSFA

Lee Paine







2020 Longevity **Program**

The continued active participation of each Association member is the key to CMAA's future. The CMAA Board of Directors established this program to show its appreciation for the ongoing commitment of the men and women who have been members of the Association for 10, 20, 30, 40, 50, or 60 years. The following members are recognized for reaching this milestone in 2020:

10 Years

Joe Acla Shane Ahrens, CCM Mike Akeroyd Jeffery Allbright, CCM Mark J. Allen Chris Andrews Torsten Arnold Brian Asch Kelley Baker Brian Baldwin, CCM Chris Barletta Amy Beardsley-Comerer Armend Berisha Sean Bleyl Gene Blum Ian Campbell, CCM Chad M. Chadwell, CCM Jill Chaves

Thomas Cherniavsky, CCM Michelle Christensen Elisha Cicerone, CCM Kathryn A. Cipresso, CCM Cory Conklin **Gunnard Cunningham** Jacob Cyr Tyler Demarest Ryan Doerr Deborah Doerr-Wiesemann William Duthe **Brent Elkington** Joseph Elwell, CCM Marc H. Eubanks **Brett Evans** Rick Fabian, CCM Edilson L. Fiametti Lyndsey Fox Steven Freund

Joe Furlow, CCM **Heather Gaffey** William F. Garbacz, Jr., CCM Joshua Gary, CCM Andrea M. Giffing, CCM Charles Gill Francois Grand Genene Gray Rhonda S. Green Don Guinn Katie Gusella Ariel Gutierrez Tracee Halvorson Stephen Hamilton Luke Heinsohn, CCM Fabian Hendricks Kevin Hood, CCM Ryan Huesman Jason Hurd, PGA







Marc Moulinet James Napolitano Andre Nathaniel Jacqueline Nickel John C. Nicolai Jessica O'Hare, CCM Ryan O'Neil, CCM Mark Oswald Patrick Pardington, CCM Charles T. Passios Stanislaw Pena Randy Polo Nathan Porter Matthew David Proch Oscar Reves Robert Reynolds Christopher J. Rhodes Christopher Robinson, CCM Alex J. Ross Kyle Ruch, CCM Bryan Sandzik Nadia Sant, CCM

Jennifer Schultz Bevers Shannon Seitz Jason Shelander Gary Shetler Desi Speh Dr. Piyavan Sukalakamala Lisa Tenges Adams G Michael Thomas Mark Uhde Eric Vander Werff, CCM John Veneziano Gordon Wagner, CCM Melissa Warner, CCM **Robby Watson** Matthew Werth, CCM Dean Will Mark H. Wilson **David Wolf** Teresa Zammiello Lorenzo Zignago

20 Years

Chris Lee Almond, CCM Peter J. Andrew Chris Ball, CCM Ted A. Bartlett, CCM Brett J. Black Tom Brusini Kurt Burmeister, CCM, CCE Mark J. Byron, CCM Kevin M. Callahan Mario Campuzano, CCM Alfonso Castro, CCM Tim J. Coleman C.W. Cook, Jr., MCM, CCE James J. Corcoran, CCM John M. Corey, CCM Kim Crandal Wray Crippin, CCM James R. Davis, CCM Thomas M. DeLozier, CCM, CCE Patrick Dorbad







Robert Kenna William M. Kessler, CCM Scott Kloster, CCM Kenneth J. Koch, CCM Walt Kozlowsky Bryant Lemire, CCM Franz J. Mair Carl J. Manner, Jr. Richard Marr Martel Meyer Larry V. Miller, CCM Sean P. Miller, CCM Brian L. Moffett **Brett Morris** Thomas F. Nevin Mary Orme, CCM Benjamin W. Peck, CCM Patrice L. Piralla, CCM, CCE Marc J. Possidento James E. Price, CCM John Raftery, CCM

Alan Raulerson, CCM, CCE Christopher Reyelt, CCM Robert Romanotto, CCM, CCE Michael J. Rossen, CCM Russell Ruscigno John Samayoa, CCM Amro Samy Philip Santomaro, CCM, CCE John H. Saundry Thomas Shonkwiler, CCM Paul Showalter, CCM James P. Simmons, CCM Robert Snider, Jr., CCM John Spies, CCM, CCE, CHA Stacy L. Steglich, CCM Walker Taylor, CCM Skip Thompson, CCM Patrick Tobey, CCM, CCE, CEC Michael S. Troyner, CCM Stuart Waldron, CCM Jeffrey White

Jim Whitmore Brian Wong, CCM Charles Woods, III, CCM William Worrell

30 Years

Jeffrey P. Belting, CCM, CCE C.J. "Joe" Bendy, Jr., CCM, CCE Christopher B. Berlin, CCM Alan R. Cohen, CCM Dennis M. Conneally, MCM, CCE Michael A. D'Addetta, CCM Ronald D. Delaney John L. Delcamp, Jr. Christopher B. Everhart, CCM, CCE, PCAM, CHAE John J. Feole Peter Gaglio Michael M.C. Gardner. CCM, CCE





















Keith T. Gressle, CCM O.Z. Hamzah, CCM Leslie J. Hintz Scott M. Julien, CCM, CCE Kevin S. Kennebeck, CCM Al Kinkle, CCM, CCE Paul N. Kornfeind, III, MCM, CCE Anthony J. Lamacchia, CCM Edward LaPadula Michael C. Lynch Neil P. MacKenzie, CCM David L. Main, CCM, CCE John J. Marotta, CCM Theo Mayer John P. Miller, CCM, CCE James H. Moody, Jr., CCM, CCE

Richard P. Moss MacDonald A. Niven, MCM, CCE Paul D. Notine, CCM Frank T. Orten, CCM Stanley R. Owoc, CCM Marc J. Raymond, CCM William Roman John R. Schuler, CCM Wadad Sleiman, CCM J. Lee Stall, CCM, CCE Gregory D. Steller, CCM, CCE Michael R. Stott, CCM, CCE Craig C. Surdy, CCM, CCE Stacy A. Watson, CCM John Welch, CCM

40 Years

Robert F. Babyok, Jr., CCM, CCE, CFE Donald R. Berliner, CCM Michael V. Carroll, CCM Dolores I. Curran, CCM Grant F. Drake, CCM Brian B. Funston, CCM Gerald W. Giarla, CCM Luis Izurieta, CCM, CCE Allan S.U. Lum, CCM, CCE Fred M. Pettus, CCM, CCE, **FMP** Charles W. Pfeil, CCM William D. Squires, III, CCM Hugh J. Van Veen, CCM, CCE David H. Voorhees, CCM, CCE

50 Years



John D. Hudson, CCM

60 Years



James H. Brewer, MCM





25 Year Club

Membership in the 25 Year Club is open to any member of CMAA who has been in a management position at the same club for 25 consecutive years. Members are invited to become members upon the receipt of statements of eligibility from the club president.

New Inductees for 2020



Gary Ashley, CCM, Riverside Yacht Club, Riverside, CT



Warren Burdock, Wee Burn Country Club, Darien, CT



Scott Fairbairn, CCM, CCE, Tampa Yacht & Country Club, Tampa, FL



Felix Solomon, The Faculty Club, Berkeley, CA





2020 Club Executive of the Year



In conjunction with Club Management magazine, each year, CMAA bestows the prestigious honor of Club Executive of the Year on someone who epitomizes professionalism within CMAA. During this year of COVID-19, we decided not to honor one person but instead to honor all — our members, our corporate partners, and the entire club management industry.

Together, the industry has adapted, overcome unthinkable challenges, and shifted mindsets to go above and beyond for their members, employees, and communities.

Our clubs have shifted dramatically and provided welcomed safe havens and respites for members across the industry. Leadership turned on a dime. Virtual member services and workplaces were created, and innovative essential services, such as pantries and grocery stores, were brought online. Meanwhile, food service quickly became adept at curbside services and outdoor activities boomed like never before.

CMAA has proven to be as resilient as ever and has provided great value to its club communities. Leadership,

through adversity, resulted in amazing creativity and created a path of continued success.

Each and every CMAA member is commended for your efforts in 2020 and today as we continue to endure in 2021.

Club Management is the official magazine of CMAA and furthers the objectives of the Association. Published bimonthly, Club Management features timely, educational, and informative content.







The CMAA Fellows Program is an honorary recognition program distinguishing those CMAA members who epitomize the leadership, integrity, involvement, and contributions of club management professionals. These individuals have made significant contributions to the betterment of the profession and CMAA throughout their careers.

Those selected as a "CMAA Fellow" are recognized as highly engaged individuals for their contributions to the profession and are called to continued service as mentors, facilitators, thought leaders, and champions within the club community.

2020 Class of Fellows



Albert B. Antonez, CCM, CCE



Haissam Baityeh, CCM, CCE



Richard H. Bayliss, Jr., CCM, CCE



LuAnn G. Giovannelli, CCM, CAM



Paula L. Kelly, CCM, CCE



Richard M. Kopplin

CMAA Fellows

Joseph F. Basso, MCM, CCE Kevin E. Carroll, CCM, CCE Christian W. Coulter, CCM Thomas M. DeLozier, CCM, CCE Anthony D'Errico, CCM, CCE Jay DiPietro, CCM J.G. Ted Gillary, CCM, CCE Matthew C. Guzik, CCM, CCE Robert C. Josey, CCM, CCE Philip R. Kiester Pasquale J. LaRocca, CCM, CCE Michael G. Leemhuis, CCM, CCE, PGA Luke A. O'Boyle, CCM, CCE Donna Otis, CCM, CCE John M. Schultz, Sr., CCM, CCE David H. Voorhees, CCM, CCE Terra S.H. Waldron, CCM, CCE Burton Ward, CCM, CCE









Sally Burns Rambo Scholarship

Established in 2012 with the assistance the Texas Lone Star Chapter, the Sally Burns Rambo Scholarship honors mentor, role model, and pioneer Sally Burns Rambo, CCM, who paved the way for the success of countless club industry leaders. The scholarship provides financial support to female club managers interested in furthering their professional development.

Recipients receive the tuition costs and travel expenses to attend their choice of one of CMAA's Business Management Institutes.



Kaitlyn Allen, Indian Hills Country Club, Mission Hills, KS



Kate Nolte, The Country Club at DC Ranch, Scottsdale, AZ



Debbie Pagerie, Indian Trail Club, Franklin Lakes, NJ



Pamela Radcliff, Bay Colony Golf Club, Naples, FL



Amanda Sprenger, The Country Club at Mirasol, Palm Beach Gardens, FL



Hannah Street, Wildwood Golf Club, Allison Park, PA



















LaRocca Executive Scholarship

In 2010, recognizing how much The Club Foundation has impacted their careers in the club industry, members of the LaRocca Family wanted to give back to the industry by making a generous contribution to The Foundation. The LaRocca Family Executive Scholarship was created to honor their commitment to professional development and recognize their continued support of The Club Foundation. This scholarship benefits both the awarded club management professional and their designated mentee, ensuring both achieve their professional goals.



Joseph McGuire, CCM (Mentor) and Kathryn Reinhart (Mentee) – Country Club of Maryland, Towson, MD



James Reisig, CCM (Mentor) and Florentina Enica (Mentee) – Tokeneke Club, Darien CT



Kimberly Wood, CCM (Mentor) and Lori LeBard (Mentee) – El Niguel Country Club, Laguna Niguel, CA

James B. Singerling Scholarship

In 2014, The Club Foundation established the James B. Singerling Scholarship in honor of CMAA's long-time CEO, Jim Singerling, upon his retirement after 25 years of leadership. The purpose of this scholarship is to make it possible for recipients to attend the World Conference and Club Business Expo for the first time as a club industry professional. Recipients will support to attend the 2021 World Conference and Club Business Expo.



Kristin Aleshire, Chicago Yacht Club, Chicago, IL



Michael Fick, Augusta Country Club, Augusta, GA



Kyle Hillhouse, Fiddler's Elbow Country Club, Bedminster, NJ



Amanda Lucas, Greensboro Country Club, Greensboro, NC



Beata Nemcokova, The Apawamis Club, Rye, NY



Alec Ogdee, Green Tree Country Club, Midland, TX



Jacqueline West, Valley Lo Club, Glenview, IL





Joe Perdue Scholarship

The scholarship was established in 1988 to honor Joe Perdue, CCM, CHE, the club industry's leading hospitality educator. From 1986 to 2015, Joe Perdue served as Academic Advisor for the Club Management Association of America (CMAA). Responsible for the initial development of CMAA's Business Management Institutes (BMI), Joe coordinated more than 300 weeklong BMI programs for more than 10,000 managers. Beyond the US, he developed professional education programs in China, South Africa, Europe, and Canada.

The Joe Perdue Scholarship provides tuition support to students who are pursuing careers in club management. Any individual who is actively seeking a managerial career in the club industry

and is currently attending an accredited, four-year college or university undergraduate program may apply to The Club Foundation for scholarship aid.



Gabriel Castro, University of Delaware, Newark, DE



Quinton Darling, Fairleigh Dickinson University, Morrisville, PA



Irina Grigorian, California State Polytechnic University, Pomona, Chino Hills, CA



Hannah Kemp, University of Massachusetts Amherst, Peabody, MA



Christian Milano, Fairleigh Dickinson University, Howell, NJ



Alana Milazzo, Johnson & Wales University – Providence, Mahopac, NY



Gabriella Ortiz, Niagara University, Youngstown, NY



Annah Santarosa, University of New Hampshire, Youngstown, NY



Nilufar Umarova, University of Wisconsin – Stout, Menomonie, WI



Tyler Zust, Ohio University, Hilliard, OH







In 2001, The Club Foundation established the Willmoore H. Kendall Scholarship in memory of 1988 CMAA President Bill Kendall. The scholarship provides tuition support to mid-management professionals who are interested in pursuing the Certified Club Manager (CCM) designation. This award enables recipients to meet the certification requirements and prepare them for the CCM exam. including the tuition fees (except travel expenses) associated with the required **Business Management** Institutes.



Sara Parker, Mid-Pacific Country Club, Kailua, HI



Blake Parrish, Ansley Golf Club, Atlanta, GA



Qian Yang, Beach Point Club, Mamaroneck, NY



Lauren Randall, The Acorn Club, Philadelphia, PA



Timothy Szemplinski, Wee Burn Country Club, Darien, CT

CMAA Wine Society Warren Arseneaux Honorary Scholarship



The Warren L. Arseneaux Honorary Scholarship,

established in 2007 by the CMAA Wine Society, honors Warren L. Arseneaux, CCM, an instrumental founder of the CMAA International Wine Society and a Past President of CMAA who gave many years of dedicated service to CMAA and the International Wine Society. The purpose of this scholarship is to provide tuition for a CMAA International Wine Society

member who has a passion and love for wine, and is interested in continuing his or her professional development to attend the BMI Wine and Food Experience at the Culinary Institute of America's Greystone Campus or other education opportunity as approved by the IWS Board of Managers.



Karen Collazo, Beverage Service Manager, Upper Montclair Country Club, Clifton, NJ





Student Award and Chapter Recognitions

New Member Recruitment Contest

Every year the New Member Recruitment Contest runs from September through April – to reflect the school year – and student chapters are encouraged to recruit as many new members as possible in that time! Winners and Runners Up are selected in each of our three size categories, small, medium, and large. The first-place chapter in each category receives five World Conference registrations and the runner up in each category receives three.

Small Chapter Category

Winner: University of San Francisco with 83 percent of goal Runner Up: The Ohio University with 80 percent

Medium Chapter Category

of Pennsylvania with 277 percent of goal Runner Up: Niagara University with 114 percent

Winner: Indiana University

Large Chapter Category

Winner: University of Houston with 141 percent of goal Runner Up: Johnson & Wales

University, Rhode Island with 105 percent

Student Chapter Idea Fair

The Student Chapter Idea Fair, like the Idea Fair for our Professional Members, has been a program that encourages our student members to enter and exchange ideas with their peers so that all can learn, grow, and succeed together.

Senior/Student Chapter Relations

University of Massachusetts
– Amherst

Student Chapter Outreach

Niagara University

New Membership Programs

Florida State University

Collaboration with Other Chapters

University of Massachusetts
– Amherst

Crisis ManagementKent State University





Student Chapter of the Year Award

The prestigious Student
Chapter of the Year Award
recognizes the chapters that
have excelled in chapter
growth and recruitment,
education, communications,
local and national involvement,
and special project awards.
The winning chapter for
each size category will earn
a \$1,000 World Conference
grant, provided by The Club
Foundation.

The Student Chapter of the Year Program is broken down into three size categories: small, medium, and large, to reflect Hospitality Program size and mirror the senior Chapter of the Year program.

Small Chapter

Fairleigh Dickinson University

Medium Chapter

University of Massachusetts

Amherst

Large Chapter

Florida State University



















Other Recognitions

2020 CMAA Officers and Directors

Chairman



Mark A. Bado, MCM, CCE Myers Park Country Club Charlotte, NC

Vice Chairman



Brian Kroh, CCM John's Island Club Vero Beach, FL

Secretary-Treasurer



Mitchell S. Platt, MCM, CCE Cosmos Club Washington, DC

Immediate Past Chairman



Randy J. Ruder, CCM, CCE Beach Point Club Mamaroneck, NY

Directors



Janine Budzius, CCM, CCE Philadelphia Country Club Gladwyne, PA



Eric Dietz, CCM, CCE, PGA Mountain Lake Lake Wales, FL



Joseph Krenn, CCM, CCE Farmington Country Club Charlottesville, VA



Richard L. LaRocca, CCM, CCE Beechmont Country Club Cleveland, OH



Joe Mendez, CCM, CCE Riverton Country Club Cinnaminson, NJ



Michael D. Seabrook, CCM, CCE Belle Meade Country Club Nashville, TN



William Shonk, CCM, CCE Princess Anne Country Club Virginia Beach, VA



Christina Toups, CCM, CCE Fort Worth, TX



Michael Wheeler, MCM, CCE Cherokee Town & Country Club Atlanta, GA





The 2020 Club Foundation Board of Governors



Chairman

Burton Ward, CCM, CCE Century Country Club Purchase, NY

Vice-Chairman

Nicholas LaRocca Muirfield Village Golf Club Dublin, OH

Secretary

Timothy P. Minahan, CCM, CCE Country Club of Fairfield Fairfield, CT

Treasurer

LuAnn Giovannelli, CCM, CAM Bay Colony Community Association Naples, FL

Governors:

Mark Bado, MCM, CCE Myers Park Country Club Charlotte, NC

Brian Kroh, CCM John's Island Club Vero Beach, FL Todd Marsh, CCM, CCE Conway Farms Golf Club Lake Forest, IL

Casey Newman, CCM River Oaks Country Club Houston, TX

Joe Oswald Jonas Software

Donna Otis, CCM, CCE The Bridges at Rancho Santa Fe Rancho Santa Fe, CA

Fred Palmer Club Car Mike Parkhurst Textron Golf

Mitchell Platt, MCM, CCE Cosmos Club Washington, DC

Randy Ruder, CCM, CCE Beach Point Club Mamaroneck, NY

Terra S.H. Waldron, CCM, CCE Greensboro Country Club Greensboro, NC

Jeffrey Morgan, FASAE, CAE CMAA, Alexandria, VA





Chapter of the Year
Jeff Isbell, CCM, and
Greg Cincotta, CCM, CCE

Judge of Elections Ernie LaRocca, CCM, CCE

Idea Fair Ricky Potts and Amber Read **Student Chapter of the Year** LuAnn Giovannelli, CCM, CCE

Student Chapter Idea Fair Donna Otis, CCM, CCE

Wine Society Auction Chair Matthew Kurtas, CCM, CS





CMAA National Headquarters Jeam

President and Chief Executive Officer



Jeff Morgan, FASAE, CAE

Member Engagement



Kim Pasquale, Senior Vice President, Member Engagement



Melissa Low, CAE, Senior Director, Communications & Advocacy



Erica Benjamin, Director, Member & Chapter Relations



Karen Woodie, Director, Membership Administration



Kyle Jennings, Manager, Communications



Christina Krueger, Manager, Member Communities & Student Development



Roy Quini, Manager, Design & Production *Five Year Anniversary



Sara Thom, Manager, Member Communities



Marisa Reilly, Member Services Coordinator

Professional Development



Jason Koenigsfeld, Ph.D., Senior Vice President, Professional Development



David McCabe, Senior Director, Education



Amilcar Davy, Manager, Research Initiatives *Five Year Anniversary



Brian Watkins, Manager, Certification & Education





CMAA National Headquarters Jean (continued)

Business Development



Julie Montross, Senior Vice President, Business Development



Nichole Rhodes, Director, Corporate Engagement *20 Year Anniversary



Kelly Jo Springirth, Director, Exhibit Services



Katherine Lord, MSW, Director, Club Services



Ava Spece, Director of Development, The Club Foundation



Bob Gould, CMAA Club Resources Specialist

Information Technology



Chris Velo, Senior Vice President, Technology & Infrastructure *25 Year Anniversary



Chris Slatt, Systems Developer

Finance/Accounting



Jason Tate, Senior Vice President, Chief Financial Officer



Michael Mensah, Director, Finance



Michele Gyuras, Manager, Member Solutions



Alanna Ross, Coordinator, Membership Services







Presented in Partnership With



